

# WHAT IS UCaaS?

UCaaS stands for **Unified Communications as a Service**.

It's an approach to unifying business communication tools into a single, streamlined platform; bringing together services such as VoIP, video conferencing, collaboration tools, file sharing, instant messaging & more.

## 6 Reasons to Deploy UCaaS

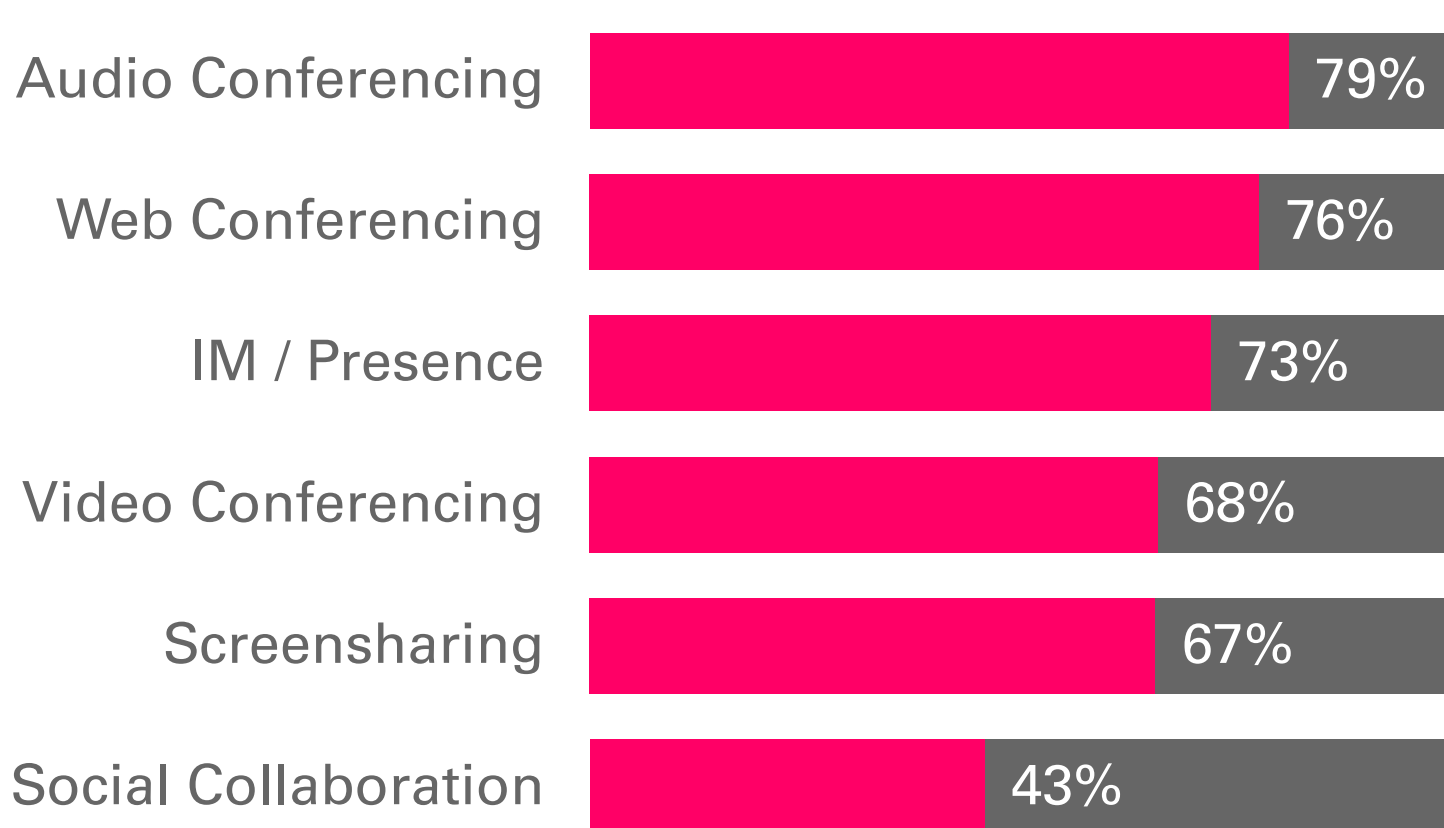
- 1** Boost Productivity & Collaboration
- 2** Reduce IT Workloads & Cost
- 3** Eliminate Upgrades & Maintenance
- 4** Security & Reliability
- 5** Scalability
- 6** Ease of Management

## The 7 Parts of Unified Communications

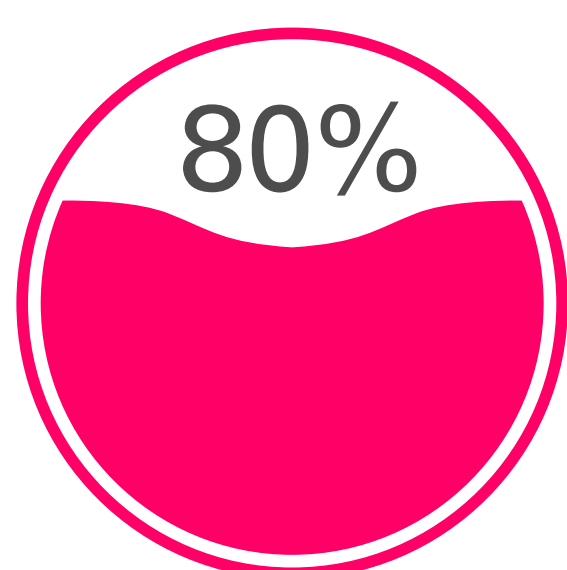


## Most Used UC Functions

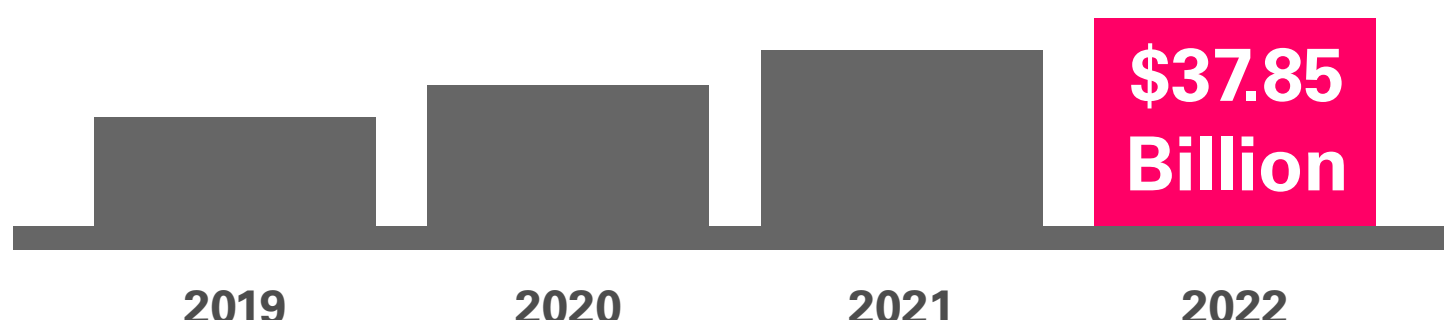
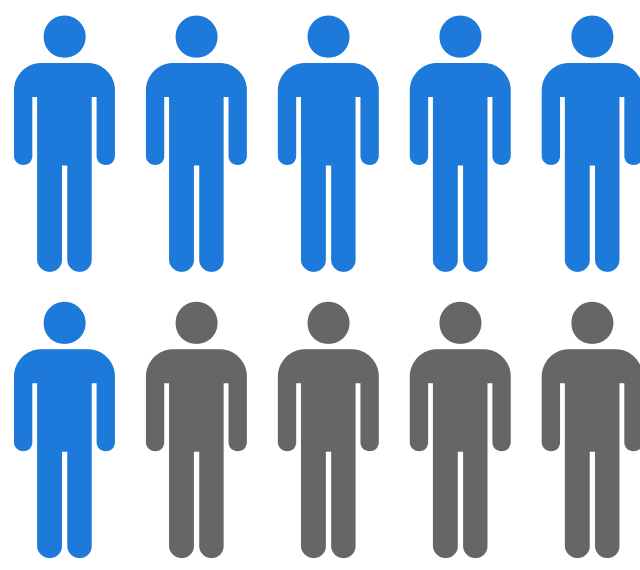
In a recent survey, 250 IT managers were asked which UC tools they provide to their employees<sup>1</sup>



## UCaaS Is Growing



80% of businesses use or plan to use UC within the next 2 years<sup>2</sup>



By 2022, the global UCaaS market is expected to hit \$37.85 billion USD<sup>4</sup>

Sangoma's product line is designed to work together to provide a true **Unified Communications** experience.

Our globally scalable offerings, both in the cloud and on-premise, are being deployed by OEMs, Enterprises & Carriers within the education district, hospitality & healthcare verticals.

You can trust Sangoma to provide you the best telecom solutions, delivering the productivity, mobility & financial benefits you've been looking for. Visit [sangoma.com](https://sangoma.com).

<sup>1</sup> <https://www.westuc.com/en-us/survey-it-managers-unified-communications-workplace-2016-infographic>

<sup>2</sup> IDC's U.S. Enterprise Communications Survey, 2016

<sup>3</sup> Information Week, "2014 State of Unified Communications"

<sup>4</sup> <https://blog.cdw.com/cloud-computing/benefits-ucaaS-global-workforce>